



tips & advice

you're in good hands

Adelaide **Home Improvements**

anything's possible

We expect that you will have many questions about the building process and we are happy to answer them all for you.

Our team will ensure you are well informed and comfortable with the whole process. You will be in good hands. Never be concerned about raising questions or asking for clarification. We are here to assist you, and hope you will enjoy the excitement generated once your project is underway.

What disruptions can I expect?

- Every building project is different. Once we agree on the scope of your building works, we will discuss the likely extent of disruption with you.
- If your renovation is a major project you may consider moving out for a period of time for safety reasons, as your home will become a building site.
- Sometimes you may need to move vehicles or briefly park off-site.

What about the neighbours?

- We can advise your nearest neighbours that a building project is about to commence via notes in their letterboxes, but it's a good idea to consult neighbours if your project interferes with your common boundaries.

What is in the Building Contract?

- It clearly specifies all details regarding the construction and timing of your project, with all obligations and responsibilities outlined before you commence. If you are unfamiliar with any terms in your building contract, please ask for clarification.
- We pride ourselves on completing our projects within the time frames specified, but note that variations can affect your scheduled finish date. Examples include delays caused from inclement weather, selected materials not being available and selections not being confirmed. You may query this with your Building Supervisor.

What if I have questions once building work commences?

- Please direct these to your allocated Building Supervisor, who is your on-site liaison. They will be introduced to you before the work begins and will be happy to meet with you from time to time, during normal working hours, to discuss progress.

How much time will I spend with tradespeople and suppliers?

- Your Building Supervisor handles everything on your behalf. By having one point of contact there is less room for misunderstandings on site, and labour can be properly managed to come in on budget. Our suppliers have proven their reliability but if any concerns arise, we will conduct any follow-up to ensure your project stays on track.
- Tradespeople will not be at your home every day as many elements are constructed off-site.

Can we make substitutions during the construction phase?

- Your building contract specifies materials and products to be used and your quote is based around this. Changes may be possible but can attract additional cost, so we suggest you consult with us for clarification.

What about the interior design – can you assist us?

- We have access to professional interior designers who can offer their input with interior selections and features. Please ask us for current costings for these optional professional services.

What else will I need to be aware of?

- All new building works will be insured by us, but you should enquire with your current insurance company about how to cover the rest of your home and contents, as your insurance policy may be affected by the renovation.

What if your friends and family want us to look at their homes?

- This often happens once they see the fabulous results achieved with your own home. Of course we will appreciate your recommendation of our services.

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